

QUALITY POLICY

“WE, AT KABRA GROUP OF COMPANIES, ARE COMMITTED TO TOTAL QUALITY MANAGEMENT. WE CONTINUOUSLY STRIVE TOWARDS ZERO DEFECTS, AND ON-TIME DELIVERY OF QUALITY PRODUCTS AND SERVICES AS PERCEIVED BY OUR CUSTOMERS TO ENHANCE CUSTOMER SATISFACTION AND CONFIDENCE.

WE ARE COMMITTED TO MEETING APPLICABLE CUSTOMER AND LEGAL REQUIREMENTS THROUGH DOCUMENTED PROCEDURES, TRAINING OF EMPLOYEES AND UPGRADATION OF OUR SUPPLIERS BY PERIODICALLY REVIEWING OUR OBJECTIVES AND CONTINUALLY IMPROVING THE QUALITY MANAGEMENT SYSTEM IN THE ORGANIZATION.

IMPLEMENTATION OF THIS POLICY IS THE RESPONSIBILITY OF EVERY INDIVIDUAL IN OUR ORGANIZATION.”



Anand Kabra
(VICE CHAIRMAN & MANAGING DIRECTOR)